

#### **Success Stories 2023**

# Volksapotheke – cross-media full-service package



The cross-media implementation of the specialised eCommerce platform, the website and the complete implementation, including the refinancing of our customer magazine, is a unique service package that has made us much more efficient.



## Redesign

New CI/CD as the basis for the modern and responsive website.



### **Inbound Marketing**

Blog, social media & customer magazine strengthen visibility and loyalty.



#### **Implementation**

HubSpot as System for CMS, CRM and automated communication.



#### **Integration**

Systems such as ProPharmaX and Route4Me - for efficient processes.



#### **Individual Software**

eCommerce area for ordering

# **Challenges**

Because there was a reorganisation, a consistent brand image was to be created - with a modern website and clear communication for consumers.

## Solution

A responsive website with a blog, marketing automation, eCommerce area and ProPharmaX connection was created on the basis of HubSpot CMS. The new solution seamlessly combines brand, processes and digital services.